November 7, 2018

Subject: LCD/NCD Diagnosis and Medical Necessity

Dear Valued Client,

NeoGenomics Laboratories is committed to promoting awareness and adherence to all federal laws and regulations within the scope of the testing and the services we offer. In accordance with the guidelines set by CMS, Medicare requires a diagnosis code that supports medical necessity to ensure timely processing and payment of a claim.

Each Medicare contractor has established types of services which are reasonable and necessary. It is best practice to ensure the services being offered will be covered as a benefit under the patient insurance plan. These coverages are maintained as Local and National Coverage Determinations (LCD / NCD) and can be found on the CMS.gov website. In an effort to help educate our clients and also to ensure clean claims are submitted by NeoGenomics Laboratories we are providing our clients with some helpful tips and information regarding the LCD diagnosis codes:

There are two ways to access the LCD/NCD information:
• CMS.gov website which provides updated LCD by state and has an easy-to-follow search feature.
• Medicare Administrative Contract (MAC) for your local state/region.

Download helpful web tips and instructions on accessing the websites and how to move around the site to locate the LCD information for your region at https://care.neogenomics.com/CMDWebsite.

Also, sign up for our webinar on Billing Changes and Reminders for 2019, covering: CMS Laboratory Date of Service Policy for Outpatient Molecular Testing Overview, Billing Requirements Overview, and What’s New for 2019. Register now for a chance to send questions to get answered on the webinar!

At or around December 1, 2018, the CMS and MAC links will also be added to the NeoGenomics.com as a quick reference tool for our clients to utilize.

As NeoGenomics Laboratories continue to improve our processes, we strive to share information and educate our clients as much as possible. Providing covered diagnosis codes and supporting documentation will help produce clean claims, reduce claim denials and patient responsibility.

Should you have any questions please contact your NeoGenomics Laboratories Territory Business Manager.

Sincerely,

NeoGenomics Billing Department